Refunds and Cancellation Policy

Many of our events take place at major properties and we have to agree access and venue requirements weeks, if not months, in advance. The following terms and conditions are based on the plans we develop with external partners to ensure our events are high quality and work for everyone involved. Risk assessments, race number allocation and final details are all finalised weeks before the events takes place so restricting any refunds possible.

You have the option to cancel your event application and payment by e-mail or letter up to 4 weeks before the event. This will be paid by cheque and be subject to a £10 administration fee deductible from your refund. Cancellations requested less than 4 weeks before the event will not be accepted.

We reserve the right to refuse or cancel event applications, or alter the date of the event, location, the on course content, routes or activities without notice. Only a partial refund will be given if the event is forced to be cancelled or postponed due to circumstances beyond our control, e.g. by venue management.